



**TO OUR CLIENTS, PATIENTS AND THE COMMUNITIES WE SERVE
March 18, 2020**

As you know, the COVID-19 virus has been declared a worldwide pandemic. We are taking this pandemic very seriously and taking every precaution to enhance safety.

THE HEALTH AND WELL-BEING OF OUR CLIENTS, STAFF AND COMMUNITY COME FIRST.

EFFECTIVE IMMEDIATELY – MEDSPA AND COSMETIC SERVICES WILL BE TEMPORARILY DISCONTINUED

While we have not been mandated by any government official, we have made the decision to discontinue MedSpa and Cosmetic Services including but not limited to: facials, waxing services, makeup, cosmetic peels, dermaplaning, nail services, BOTOX® Cosmetic, injectable fillers, laser treatments and cosmetic surgery *from March 18th through March 31st, 2020*. This date could be extended depending on circumstances.

CLIENTS WITH SCHEDULED APPOINTMENTS FOR THE SERVICES LISTED ABOVE

A Skin Dimensions representative will contact you to reschedule your appointment at a later date. We do not take this decision lightly, and we apologize for this inconvenience but look forward to seeing you again soon.

CLIENTS THAT WOULD LIKE TO PURCHASE SKIN CARE PRODUCTS

Skin Dimensions locations will remain open for retail purchases. Online purchases are also available at [SkinDimensionsOnline.com](https://www.SkinDimensionsOnline.com).

We recognize that COVID-19 is an evolving story, and we believe this is the right thing to do that lessens exposure and provides protection to our staff and clients.

Our main concern is the health and well-being of our patients, staff and the community at large. We may have to implement other measures as this situation evolves and will keep you posted.

Thank you,

Carl W. Soderstrom, MD, Medical Director

A handwritten signature in black ink that reads 'Carl W. Soderstrom MD'. The signature is written in a cursive, flowing style.