



TO OUR PATIENTS AND THE COMMUNITIES WE SERVE
March 16, 2020

As you know, the Coronavirus has been declared a worldwide pandemic. We are taking this pandemic very seriously and taking every precaution to enhance safety. We will continue to monitor this situation and update you as new information becomes available.

EFFECTIVE IMMEDIATELY - NEW PROTOCOLS

- If you are sick, please call to reschedule your appointment.
- We will be reducing the number of visitors and relatives to one per patient (over 18).
- All patients and visitors will be screened prior to their appointment.

ANYONE MEETING THE FOLLOWING CRITERIA WILL NEED TO RESCHEDULE THEIR APPOINTMENT

- Has COVID-19 symptoms including fever, coughing and respiratory illness.
- Has traveled outside the U.S. in the last 30 days.
- Has been in close contact with a person displaying COVID-19 symptoms.
- Any external business partners and sales representatives.

PREVENTION IS YOUR BEST PROTECTION

- We are continuously sterilizing all surfaces, equipment and patient rooms.
- Meticulous hand hygiene with alcohol-based hand sanitizers or soap and water.
- Washing your hands each time you enter into a room or come in from the outside.
- Coughing or sneezing into your arm as opposed to hands.
- After using a tissue for your nose, always washing your hands and/or using hand sanitizer
- Avoiding close contact with anyone with influenza-like and/or upper respiratory symptoms
- Stay home if you are ill
- Practice social distancing and refrain from handshaking.

While we already follow the strictest guidelines for cleanliness, we are also updating additional measures to ensure proper hygiene and implement updated protocols as we adhere to the latest recommendations of the national and local governmental agencies.

Most importantly, we must recognize that COVID-19 is an evolving story and we need to do everything possible to keep our patients, our community, our families, and ourselves safe

Our main concerns are the health and well-being of our patients, staff and the community at large. We may have to implement other measures as this situation evolves and will keep you posted.

Thank you,
Carl Soderstrom MD
Medical Director